

pcSwipe™

User Manual

Thank You!

Congratulations on your purchase of the pcSwipe magnetic stripe reader. RF IDeas knows you will enjoy using pcSwipe as much as we enjoyed creating and developing it. Configuration is easy, allowing you to quickly take advantage of a more secure environment in your business, school, or organization.

We are always discovering new applications for our products. In fact, there are several software developers licensing our technology, so the solution you are looking for may already be developed.

Please call the our Sales department if you have any questions or are interested in our Original Equipment Manufacturer (OEM) and Independent Developer's programs.

We look forward to your comments and suggestions for our line of products. Please go to www.RFIDeas.com and follow the **Support** ⇒ **Learning Center** link for more details about the products we offer.

Thank you, The RF IDeas Staff

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pcSwipe Overview

pcSwipe Magnetic Stripe Card Reader

This manual is intended for personnel who are installing and/or configuring pcSwipe card readers. It provides a high-level overview of how the pcSwipe magnetic stripe card readers work, instructions for installing pcSwipe devices and the pcSwipeConfig utility, and information about configuration settings.

pcSwipe is an intelligent magnetic stripe card reader with an efficient solution for customers who want to leverage their existing base of magnetic stripe card-carrying personnel. Compatible with magnetic stripe cards already circulating worldwide, the reader is designed to meet the identification and security needs of customers in many different environments and industries. pcSwipe is your solution to reading magnetic stripe encoding based on the ISO-7811 standard.

pcSwipe can be utilized in many applications, including:

- Point-of-sale (POS)
- Card enrollment
- PC/LAN log-on
- Cafeteria purchases/vending
- Machine access
- Time/attendance
- Multiple function printer (MFP)
- Single sign-on (SSO)

pcSwipe can read credit cards, ID cards, hotel cards, and many more. When a card is swiped, forward or reverse, the reader interprets the card data as keystrokes or ASCII characters, depending on the operating mode. Data can be returned from any field or all fields from any of the three tracks on the card. With the optional Software Developer's Kit (SDK), a pcSwipe reader can be used as a stand-alone system or can be integrated into other software applications.

Connectors

Readers are available in different models to accommodate the needs of your existing hardware and applications. A variety of connection options allow pcSwipe to work with almost any host system:

- USB
- DB-9 plus PS/2 for power
- DB-9 power plug 2.1 mm
- DB-9 power plug 2.5 mm
- DB-9 9-pin power

The following illustration shows a pcSwipe reader, connectors, and output options.



Operating Modes and Output

pcSwipe readers operate in two primary modes: keyboard emulation/ASCII output, and the SDK mode which is based on the Application Programming Interface (API) defined in the SDK. These modes determine how card data is read and output.

USB reader modes:

- **USB Keyboard Mode** The device reads and outputs the card data as keystrokes (as if the cardholder typed the ID data on a keyboard).
- **SDK Mode** The reader does not automatically output the card data. The application uses the SDK to query and control the reader.

Serial, Ethernet, or USB virtual COM port reader modes:

- **ASCII Output Device Mode** The device reads and sends card data as ASCII.
- **SDK Mode** The device uses the API defined in the pcSwipe SDK. In this mode, the reader is attached to a computer serial port. The API reads the card and out-puts the entire card data to the active application.

The option to switch modes is only available if you have purchased the keystroking reader. The keystroking reader (xx81) can be made to be silent with the SDK or the pcProx configuration program. The SDK (xx82) reader is locked in "quiet" mode.

The SDK comes with a DLL for Microsoft® Windows® 32- and 64-bit operating systems and sample source code using this DLL for C++, C#, and Visual Basic.

pcSwipe Configuration Utility

pcSwipe readers come with the pcSwipeConfig utility that allows you to configure readers for the desired output. You can add additional keystrokes or ASCII characters to card data, define your own fields, and utilize flexible fields to accommodate both error handling and additional keystrokes or ASCII characters. The ability to save configuration settings lets you quickly configure additional devices. Several predefined configuration templates are available for different card types.

Note: Be aware that if the card reader is reading cards while you are configuring the device, the card data output may be sent directly into the active document/window.

Getting Started 2

Hardware Installation

The minimum system requirements for installing and using pcSwipe readers are outlined in the following table.

	Minimum System Requirements		
HARDWARE	Pentium class PC		
MEMORY 32 MB RAM			
DISK	25 MB hard disk space		
I/O	1 available serial or USB Port		
Operating System	Any operating system that supports a USB keyboard including Microsoft Windows 2000, XP, Vista, Linux, Macintosh. Can be used for keystroke applications		

Software Installation

The minimum system requirements for installing and using the pcSwipeConfig utility are outlined in the following table.

	Minimum Software Requirements		
HARDWARE	Pentium class PC		
MEMORY 32 MB RAM			
DISK 25 MB hard disk space			
Operating system Microsoft Windows 2000, Windows XP, Windows Vist Windows 7			

Note: The software does not perform any data validation checking. Be sure that there is known valid data on the card you are using to configure the User Fields.

Manufacturer/Vendor Card Compatibility

pcSwipe is compatible with all ISO-7811 magnetic stripe cards. Go to www.RFIDeas.com for specific device part numbers associated to card types.

American Association of Motor Vehicle Administrators (AAMVA) compatibility is also supported (i.e., drivers' licenses).

Note: Cards formatted to AAMVA standards are incompatible with the ISO-7811 format on track 3.

Installation 3

Installation Basics

To get started with pcSwipe, first install the card reader(s) onto a workstation, then install the pcSwipeConfig onto the same workstation. After installation and configuration, pcSwipe devices can be deployed immediately.

Installing a Reader

Reader installation is easy and for USB readers, generally consists of plugging the device into the host workstation and allowing the computer to recognize the device.

- 1. Place the card reader next to the monitor, beside the workstation, or another location near the workstation that will be accessible by card users.
- 2. Insert the reader's connector into an open port on the workstation (or into an applicable peripheral):
 - For USB readers, insert the USB connector into an open USB port.
 - For serial readers, connect the DB-9 connector to the mating connector on your serial port device (physical COM port, serial-to-USB adapter, or serial-to-Ethernet adapter).
- 3. Wait briefly while the reader connects to the host operating system. The LED will rapidly flash amber during this process. For USB readers, if the device is unable to connect after one minute, the LED will turn off but the reader will continue to try and connect with the host.

Note: Flash memory is validated each time you plug in a USB reader. If the flash memory is valid, the device will issue an audible beep and the LED will light in your Ready color (red by default). If the flash memory is not valid, it will be reset to its factory configuration. In this event, the device will issue three long, audible beeps and the LED will flash red as the memory is reset. The Logical Unit ID (LUID) will be reset to zero for factory defaults.

4. If you are installing a USB reader, upon connection, the workstation should detect the new hardware.

On Windows, this may be indicated with a balloon in the notification area. If you are unsure, you can use the Device Manager to verify that the workstation recognizes this connection.

5. If you are installing a serial reader, check the COM port for serial DB-9 connections. You will need to specify the COM ports during the pcSwipe software installation. In Windows, you can use the Device Manager to obtain this information.

- 6. Check the LED on the reader to determine the device status. When the device is Ready to be configured, the LED is steady red by default. (You can change the reader's LED colors and beeps—**Configuring Reader LED Colors and Beeps** for more information.)
- 7. Repeat this procedure if you need to install more readers on this workstation.

Installing the pcSwipeConfig Software

To install pcSwipeConfig:

- 1. Go to the www.RFIDeas.com website and click **Support** ⇒ **Software**.
- 2. Click **pcSwipeConfig.exe** to download the installation file. A File Download box will be displayed.



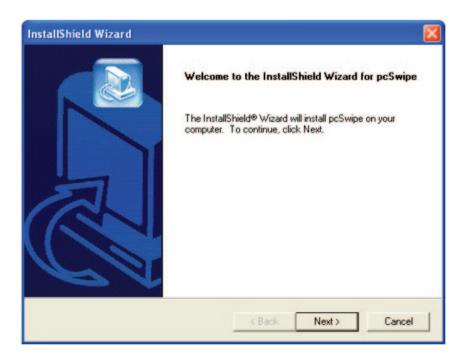
3. Click **Run** to start the download and installation.

This installer is digitally signed by RF IDeas to authenticate file integrity for your safety.

Alternately, click **Save** to save the installation program to a location on your computer for running at a later time. When you are ready to install, double-click **pcSwipeConfig.exe** to start the process, and continue to the next step.



4. In the Security Warning dialog box, click **Run** to start the installation. The InstallShield Wizard screen will be displayed.



- 5. Click **Next** on the InstallShield Wizard screen. The InstallShield Wizard Welcome screen will be displayed, which is identical to the previous screen.
- 6. Click **Next** on the InstallShield Wizard Welcome screen.
- 7. Follow the remaining screen instructions to complete the installation process.
- 8. Optionally, create a shortcut to the program on the desktop for easy access. On Windows, you can right-click on the program file and select **Send To** ⇒ **Desktop (create shortcut)**.

Once pcSwipeConfig is successfully installed, you can open the application and connect to any device attached to this system. (See—**Connecting to a Reader** for more information).

Updating Software

Before installing an updated version of pcSwipeConfig, you must first uninstall the previous version. In Windows, go to the Control Panel, click **Add/Remove Programs**, and remove the previous version. Then restart the computer and install the update using the Installing the **pcSwipeConfig Software** procedure.

If the installer detects a previous version, you will be prompted to remove it.

Connecting to a Reader

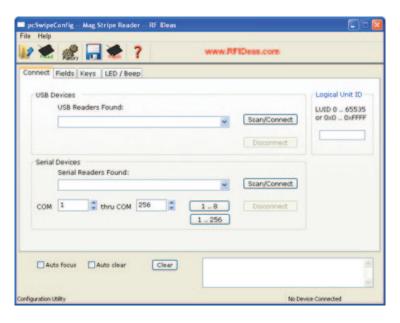
Each time you want to configure a reader in pcSwipeConfig, you must first scan to find and connect the device to the application. After configuring a reader, it can be deployed on any workstation. You can also configure multiple readers one after another before installing them on a destination workstation (See **Multiple Reader Configuration**).

To connect to a reader:

1. Ensure the reader is connected to the workstation. For USB readers, the computer should indicate that the device is found and connected (this can take a few seconds).

Note: While pcSwipeConfig can recognize up to 16 USB readers connected to the workstation, it is recommended that you connect and configure one at a time to prevent any confusion.

2. Start pcSwipeConfig. The application opens with the Connect tab displayed.



Note: For more information about the fields and buttons on the **Connect tab**, see the Connect Tab configuration interface section.

- 3. If you are connecting a serial device:
 - a. Next to the **COM** box, use the up/down arrows to select the starting COM port number.
 - b. Next to the **thru COM** box, select the ending COM port number.

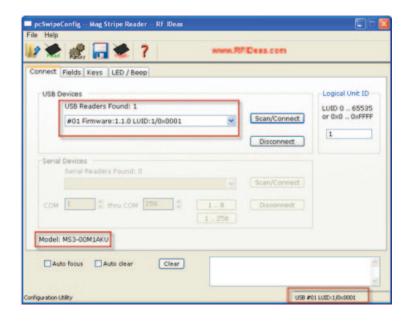
Alternately, you can use the button shortcuts to the right of these boxes to automatically set the ports:

- Click 1... 8 to specify COM 1 through COM 8.
- Click 1.. 256 to specify COM 1 through COM 256.
- 4. Click one of the following buttons:
 - For a USB device, click **Scan/Connect** in the **USB Devices** section. During the scan, pcSwipeConfig searches only for USB readers.
 - For a serial device, click **Scan/Connect** in the **Serial Devices** section. During the scan, pcSwipeConfig searches only for serial (and virtual serial) readers.

The scan stops after the first serial device is found or when up to 16 USB devices are found. The device's Logical Unit ID (LUID, decimal/hex) including the line number is populated in the drop-down list in the applicable section. If more than one USB device is found, all devices are populated in the drop-down list in the USB section, and you can select the device you wish to configure.

Note: When multiple USB devices are connected to the workstation, the devices may be populated into the drop-down list in a different order each time you scan/connect in pcSwipeConfig. For example, devices A, B, and C may be read in that order the first time you scan, and read as C, B, and A the next time you scan.

The LUID (including the line number) of the device currently selected in the drop-down list is also shown in the status bar of the application, and the device model is indicated near the bottom of the tab. These areas are highlighted in the following example of a USB connection.



Note: The drop-down list can hold up to 16 USB devices but only one serial device.

5. The card reader audibly beeps and the LED flashes green as the connection is established (about one second for USB readers, and several seconds for serial readers). The LED changes to steady red when the device is ready to be configured.

Repeat this procedure any time you configure a new reader or change a reader's configuration settings.

Multiple Reader Configuration

If you need to configure multiple readers of the same type (USB or serial), you can do them one after another:

1. Connect and configure the first reader.

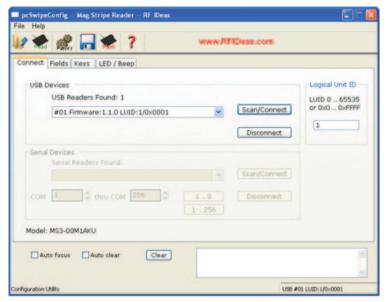
Note: The currently selected reader will beep and the LED will cycle through all colors when this operation is completed.

- 2. Disconnect the first reader by clicking the Disconnect button in the applicable section.
- 3. Connect using the appropriate button, and configure the second reader.
- 4. Repeat this procedure for each reader of the same type that you need to configure.

The **Disconnect** button is only available when a device is currently connected.

Reader Configuration

The pcSwipeConfig interface contains a main menu, a toolbar, tabs with configuration options, and a card data test area with **Auto focus** and **Auto clear** options at the bottom of the screen (below the tabs).



The toolbar contains buttons that match the commands in the File menu, and a link to the RF IDeas website for quick access.



Command	Description
Load	Loads a configuration file into pcSwipe. (See Opening a Configuration File for more information).
Read	Loads the currently connected device's configuration into pcSwipeConfig. The currently selected reader will beep and the LED will cycle through all colors when this operation is completed. (See Viewing the Device Configuration)
Factory	Resets the connected device to the factory default configuration. The currently selected reader will beep and the LED will cycle through all colors when this operation is completed. (See Reset to Default Configuration)
Save	Saves device data to an ASCII .mag configuration file in the pcSwipe folder. (See Saving a Configuration to a File)
Flash	Saves the configuration to the device's flash memory. The currently selected reader will beep and the LED will cycle through all colors when this operation is completed. In the application, the message "Flashing DeviceDone" is displayed in the bottom left corner when the operation is completed. (See Applying Configurations to Readers)
Help	Displays information about the application. (See Help Menu in the interface reference section for more details)

Regardless of the tab you are viewing, the menu, toolbar, and test area are always available. A status bar at the bottom of the screen displays the device that is currently connected in the lower right corner (matching the information in the Connect tab).

Context-sensitive help is displayed in a balloon tooltip when your pointer rests upon a field or button in the application. You can optionally turn off this feature using the **Help** ⇒ **Show Tooltip Balloon Help** menu item.

(For more information about the menu items, tabs, and options in pcSwipeConfig. (See **Utility Interface Reference**)

Viewing the Device Configuration

If you have already configured a reader using pcSwipeConfig, you can load the reader's configuration into the application for viewing or editing.

To do this, connect a reader, then select **File** ⇒ **Read configuration from device** or click the **Read** toolbar button. The currently selected reader will beep and the LED will cycle through all colors when this operation is completed. The configuration for the connected reader will be opened in the application.

After making changes, be sure to write the configuration back to the device. (See **Applying Configurations to Readers** for more details).

Configuring Fields

Cards formatted to ISO-7811 and AAMVA standards contain one, two, or three "tracks" of data. This data is stored in a magnetic stripe that has been printed on the card as part of the card manufacturing process.

A track consists of at least three key parts: a start sentinel character, data (followed by optional field separators and additional data), and an end sentinel character (followed by a Linear Redundancy Check [LRC]).

For example:

- Start Sentinel
- Data
- Optional field separator
- Optional additional data
- [More optional field separators and additional data]
- End Sentinel
- LRC

It is possible to read data from one or more of the three tracks. The data is read until the end sentinel character is reached.

Within each track, the data is read in one or more fields. These fields are separated by a specially designated character:.

- On cards formatted to the ISO-7811 standard, the field separator character for track 1 is the caret (^), and for tracks 2 and 3, the equals (=) character.
- On cards formatted to AAMVA standards, the field separator on track 3 is the same as track 1.

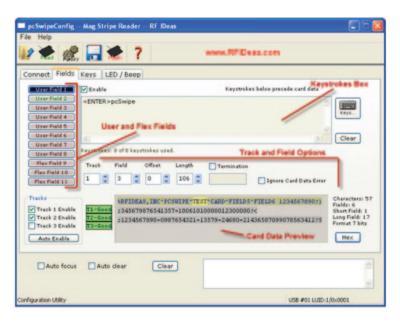
Any data before the first field separator is considered field 1, any data after the first field separator and before the second field separator is considered field 2, and so on. Field 0 is available if you want to select the entire track regardless of the number of fields it contains.

The reader finds these separators for you automatically. By configuring the track and field (and length and terminator) settings in the Fields tab, you can see exactly what data will be output for the selected User Field. The fields are output to the USB or serial port starting with field 1 and ending with field 8 (or field 11, depending on the **Skip** settings for fields 9, 10, and 11).

The pcSwipeConfig Fields tab provides buttons that allow you to define and configure 11 fields. Three of these fields are Flex (flexible) fields that can be used for error handling and/or normal output.

Each of the 11 user fields can hold up to eight keystrokes (for USB readers) or 16 characters (for serial readers), as well as the configured track data output. The track data to be output will be highlighted in yellow in the preview area. These eight keystrokes for USB readers, or 16 characters for serial readers, are known as delimiters. The delimiters, shown in the top text box, are always sent before the card data. For example, in the following image of User Field 1 configured for a USB reader, the card data will be preceded by a line break (ENTER) and the text "pcSwipe."

If you swipe a card with the Fields tab displayed and in focus, and a User Field is enabled, the preview area shows the card data with color-coding to indicate the selected track, field, and length of data that will be output for this configuration.



Note: For more information about the fields and buttons on the Fields tab, see the Fields Tab configuration interface section.

Field Processing

Fields on a track start at 1. Specifying field 0 will cause the entire track (with or without sentinels, separators, and LRC) to be output.

User Fields 1 through 8 are processed in order. The delimiter for each User Field will be output followed by the track data (if specified).

Flex Fields 9, 10, and 11 can be used for error handling of tracks 1, 2, and 3, or as standard User Fields depending on the **Skip** settings as well as the **Ignore Card Data Error** settings. Flex Fields provide a **Skip** option to prevent them from being processed after the User Fields. If an error is found on a track, the appropriate Flex Field will be output for each User Field that references that track unless **Ignore Card Data Error** is checked for that User Field.

Note: If the Keys tab option **Enables quiet mode** is selected, no keystroke or ASCII output is sent—the data is only available though the API. (See Configuring SDK Mode for more information).

Defining a User Field

To define a User Field:

- 1. Click the **User Field** button for the field you want to configure. By default, **User Field 1** is selected when you first open the tab.
- 2. Enable the field for configuration by selecting the **Enable** check box, if not already selected. (User Fields 1 and 2 are enabled by default.) When enabled, configuration elements are displayed in the tab.
- 3. Optionally add any keystrokes that should precede card data by clicking the **Keys** button.

Clicking **Keys** displays a dialog box that lets you insert keystrokes from the keyboard (for USB readers) or ASCII characters (for serial readers), including special keys such as ENTER, TAB, and SPACE. (See **Entering Special Keystrokes** for more information).

To delete unwanted keystrokes, place the cursor in the box after the keystrokes to be deleted and press the BACKSPACE key. To remove all keystrokes from the text area, click **Clear**.

4. In the **Track** field, select the magnetic stripe track number (1, 2, or 3) that should be read for this User/Flex Field. Select 0 to output the delimiter without any data from any track. If there are any errors on the selected track(s) when the card is read, the reader will emit one long beep by default.

To prevent notification errors on tracks known to be non-existing or containing inappropriate data, use the **Tracks** area to select only the tracks you want to enable (**Track 1 Enable, Track 2 Enable**, etc.). This can be useful for credit cards that contain only two tracks. Click **Auto Enable** to automatically select tracks matching User Fields with tracks selected. For example, if only User Fields 1 and 2 are enabled, and User Field 1 is set to read track 1 and User Field 2 is set to read track 3, **Auto Enable** will automatically select the **Track 1 Enable** and **Track 3 Enable** check boxes.

- 5. In the **Field** box, select the field that should be output for this User Field and proceed with the following substeps. Alternately, select 0 to specify the entire track and skip to the next step.
 - a. In the **Offset** box, enter the number of characters from the beginning of the specified field to be skipped before output starts. For example, if you set the **Offset** to 10, then the first ten characters of the field will not be output.
 - b. Either select your desired length for the data in the magnetic stripe field, and/or specify a termination character. This will limit maximum number of characters output.

For example, if you set the **Length** to 7, then up to seven characters will be output. If the number of characters left in the field after the offset is less than the length, then only those characters remaining in the field will be output.

To designate end of data with a termination character, select the **Termination** check box and enter a character in the box below it. For example, if you set the terminator to "-", the output will stop when a "-" has been found in the output data. If the terminator is not found then the entire field (or up to the specified character length) will be output.

The following conditions will cause output for that User Field to stop:

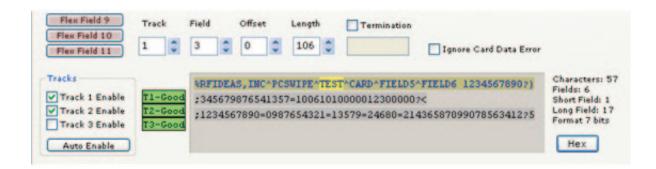
- The end of the field (or track) is reached.
- The number of characters specified in the **Length** box has been output.
- The **Termination** character is found in the field data.

6. Test a card swipe. You can test a card swipe at any point to see how the selected User Field is configured. Card data will be displayed in the gray shaded text area (preview area) below the options, with the data selected by the current User Field configuration highlighted.

Text to the right of the box shows the following statistics:

- Number of characters
- Number of fields
- Number of characters in the shortest field
- Number of characters in the longest field
- The bit format for the currently selected track

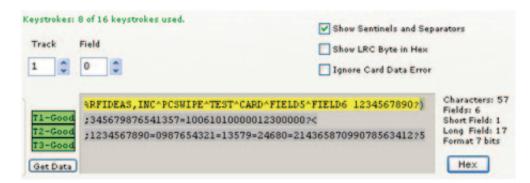
7. In the preview area, card data is color-coded to indicate your selections. For example, in the following image, the first line (track 1) is shaded with a light yellow background.



As you change the **Track** numbers, you can see the shading applied to each selected track. Notice that field 3 is selected, and the preview shows the third field highlighted in bright yellow ("TEST").

Click through the field numbers to see the associated field highlighted. If an **Offset** of 2 was selected, the highlighted portion would be "ST". With a zero **Offset** and a **Length** of 2, the highlight would show "TE."

- 8. To view the selected test data as hexadecimal numbers, click the **Hex** button. This will toggle between hex and character displays.
- 9. If you selected a track (greater than zero), and specified 0 for the **Field**, options to enable output of the sentinel and field separator characters and the LRC data are available. Optionally select one or both of the following:
 - **Show Sentinels and Separators** In the ISO-7811 magnetic card standard, certain characters are set aside as indicators (sentinels and field separators) and are not considered to be part of the track data (for example, "%", "^", and "?", as shown in the following image). Select this option to include those indicators in the fields that are being displayed.



• **Show LRC Byte in Hex** - In the ISO-7811 magnetic card standard, all tracks end with a Linear Redundancy Check (LRC) byte as a method of ensuring data accuracy. Select this option to display the hexadecimal LRC code as part of the card data. The LRC for each track will be placed after the data for the user field.

10. Optionally, select **Ignore Card Data Error** to show the card data even if the LRC is incorrect. The reader performs several checks on the read from each track to ensure data integrity. If the data fails this check, then normally the Error User Field for that track is called. If you select this option, the track/field data will be output. Otherwise, the appropriate Error User Field may be output. (See Defining a Flex Field for more information).

Note: If **Ignore Card Data Error** is selected, the reader attempts to determine what should be output. However, the results may not always be what you expect. Use this option with care.

- 11. Repeat the previous steps to configure more fields.
- 12. When finished configuring User and Flex Fields, apply the configuration to the device by selecting **File** ⇒ **Write/Flash configuration to device** from the main menu, or clicking the **Flash** toolbar button (See Applying Configurations to Readers).
- 13. Optionally, you can save the configuration so you can apply it to the next reader if you need to configure multiple readers. Click the **Save** toolbar button or select **File** ⇒ **Save to template file** from the main menu. pcSwipe configuration files are saved as ASCII with a .mag extension. (See pcSwipe Files for Device Deployment for more information).

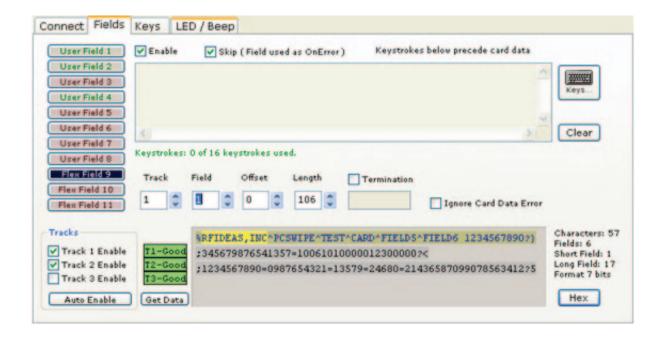
Defining a Flex Field

If an error is encountered reading the data for an enabled track (See Track 1 Enable – Track 3 Enable in the Fields tab reference section), any User Field that references that track will instead output the appropriate Flex Field for that track (Track 1 uses Flex Field 9, Track 2 uses Flex Field 10, and Track 3 uses Flex Field 11).

Flex Fields have an additional option: **Skip (Field used as OnError)**. When this option is enabled (the box is checked) the normal User Field processing will skip this Flex Field. It can then be used for error handling.

If the **Skip** option is not enabled, the Flex Field will function like a User Field and also be output if an error occurs.

To disable error processing for any track, disable the appropriate Flex Field.



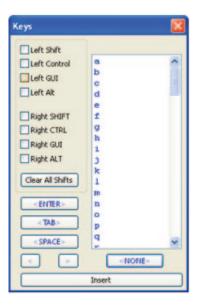
To use a Flex Field as a normal User Field, you must select the Ignore Card Data Error option for all User Fields.

Entering Special Keystrokes

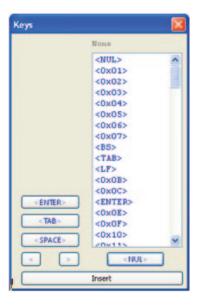
To input special keystrokes or ASCII characters into the Keystrokes text box when defining a field:

1. Click the **Keys** button to the right of the text area.

If you are configuring a USB reader, the Keys dialog box contains key modifier check boxes in the top left portion, a list of keys in the right portion, and shortcut button to insert common keys.



If you are configuring a serial reader, the dialog box displays a list of ASCII characters in the right portion.



- 2. For a USB reader, optionally use the check box(es) in the top left portion of the dialog box to select key modifiers (such as SHIFT or CTRL). For example, to specify CTRL+SHIFT, select **Left Shift** and **Left Control**. To clear all of your selections, you can click **Clear All Shifts**.
- 3. Select the desired character from the list box of keyboard keys or ASCII characters. For example, to insert CTRL+SHIFT+DELETE for a USB reader, with the **Left Shift** and **Left Control** boxes checked, select **DELETE** in the list box.

The list box contains all of the keys on the keyboard including letters, numbers, and special characters. Buttons for **ENTER**, **TAB**, **SPACE**, **LESS THAN** (<), **GREATER THAN** (>), and **NONE** for USB readers or **NUL** for serial readers, are shortcuts that place the focus on that character in the list box. Select **NONE** or **NUL** if you do not want to select a character (for a USB reader, just the keystroke check boxes you selected will be inserted).

When you select a character, the scan code output is displayed above the list.

4. Click **Insert**. The keystroke you selected will be inserted into the Keystrokes text area.



5. Repeat steps 2-4 to insert more keystrokes. When you are finished, close the dialog box.

Configuring SDK Mode

The Software Developer's Kit (SDK) is a software application interface that assists software developers, authors, and IT professionals with integrating card data to a physical device or database/software program.

The RF IDeas SDK uses leading-edge technology and works for almost every type of manufacturer credentials, giving you more flexibility when marketing your product.

Using the SDK, you can read card data using functions included in the SDK, then deliver the data through your software to a device or program to perform a specific function. In SDK mode, all keystroke or serial send-data can be inhibited.

The SDK is sold separately. Software developers who purchase the SDK can change the pcSwipe device mode of operation. This does not apply to the SDK-only series readers. On keystroking readers, the keystroking output can be enabled (Keystroking) or disabled (quiet mode). The SDK functionality can be used in either mode.

Use the Keys tab in pcSwipeConfig to configure the device's keyboard parameters and SDK advanced features. (See the Keys Tab configuration interface section for details about the available options).

Visit www.RFIDeas.com for more details about the SDK for pcSwipe.

Configuring LED and Beeps

pcSwipe readers have an LED that indicates the status of the device. Readers also sound audible beeps to indicate status. To configure the LED colors and beeps, select the LED / Beep tab.



LED Colors

There are five possible states for a reader, as described in the following table. For each state, you can use the drop-down box to turn the LED off or to select a color.

State	Default Color	Indication
Ready	Red	The reader is idle, waiting for a card to be read.
Start Swipe	Off	The reader has detected the first magnetic flux.
Good Read	Green	A card has been swiped and all tracks that have been enabled were verified "good" according to the ISO-7811 standard.
Bad Read	Red	A card has been swiped and the reading is "bad" in that there was at least one enabled track that did not pass the ISO-7811 standard validation.
Sending Data	Amber	Data is being keystroked by the reader (if enabled on keystroke-series readers) and/or being sent to the application via the SDK.

Audible Beeps

You can also customize the audible beeps sounded for good reads and bad reads. Use the drop-down boxes below the **Good Read** and **Bad Read** LED settings to set the beeps to silent, or specify up to four short beeps or two long beeps for each type of read.

The **Beep Now** section lets you test beeps. Select the number of beeps to be sounded, then click **Beep Now**. To hear long beeps instead of short beeps, select the **Long beep** option. You can specify up to five short beeps and two long beeps for testing.

Applying Configurations to Readers

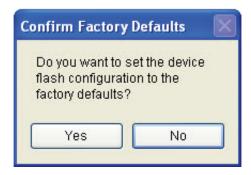
After configuring a reader, you must write the configuration to the connected reader by selecting **File ⇒ Write/Flash configuration to device** from the main menu, or clicking the **Flash** toolbar button.

While the configuration is being written, the pcSwipeConfig status bar states "Flashing device" (in the lower left corner). The reader being flashed will beep, the LED will blink, and the status bar will state "Flashing Device...Done" when this operation is completed.

Resetting the Default Configuration

To reset the configuration for the currently connected reader back to the factory default settings:

1. Click the **Factory** toolbar button. A confirmation dialog box is displayed.



2. Click Yes.

The reader's flash configuration will be restored to the factory defaults. The new configuration will be read back from the reader and pcSwipeConfig will reflect the new configuration.

Note: The currently selected reader will beep and the LED will cycle through all colors when this operation is completed.

You can save a reader's configuration (to your computer, a USB memory stick, etc.). This allows you reload a configuration into pcSwipeConfig for reconfiguring a connected reader or other readers at a later time.

Configuration files end with the extension MAG. The default folder is the pcSwipeConfig program folder, but the application will remember the last folder used. The default folder contains several predefined configuration templates that you can use for different card types.

Saving a Configuration to a File

Note: Be sure to test a card swipe to verify that the new configuration was correctly read before saving it.

To save a reader's configuration:

- 1. Select **File** ⇒ **Save to template file** from the main menu or click the **Save** toolbar button.
- 2. Type a name for the configuration. The default extension is .mag. If no extension is specified, this will be used.

By default, pcSwipeConfig will only show .mag files when reading or saving template files—using the default extension is recommended.

Opening a Configuration File

To open/load a configuration file:

- 1. With a reader connected, select **File ⇔ Open template file** from the main menu or click the **Load** toolbar button.
- 2. Navigate to the folder where you have stored your configuration files. The sample template files are stored in the pcSwipe program folder (C:\Program Files\RF IDeas\pcSwipe on most systems).
- 3. Select the file to load. You can load a file that you have previously saved or one of the predefined templates for different card types.
- 4. Click **Open** to display the configuration in the utility.
- 5. To apply the configuration to the connected reader, select **File ⇒ Write/Flash configuration to device** or click the **Flash** toolbar button.

The currently selected reader will beep and the LED will cycle through all colors when this operation is completed.

6. Check the pcSwipeConfig status bar to verify that the configuration was written successfully.

Utility Interface Reference

Menus

The pcSwipeConfig contains a File menu and a Help menu.

File Menu

The File menu contains the same commands as the toolbar, with an additional command to exit the application:

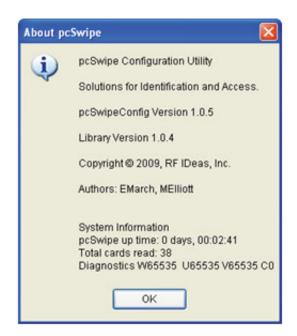
- Open template file
- Read configuration from device
- Factory defaults
- Save to template file
- Write/Flash configuration to device
- Exit

Help Menu

The Help menu contains the following items:

- Help (open the pcSwipe.pdf) Opens this user manual in the workstation's de-fault PDF application.
- Show Tooltip balloon help When checked (the default), information about the field or setting in which the pointer is positioned is displayed in a balloon tooltip. To turn the tooltips off, click this menu item to uncheck it.
- www.RFIDeas.com Opens the RF IDeas website in a new browser window.
- Check website for updates Automatically searches the RF IDeas website for software updates and notifies you if an update is available.
- About... Displays a box showing the pcSwipeConfig version number. If a de-vice is connected, as shown in the following image, the box also displays the cur-rent up-time of the application, the total number of cards read (including any reads from factory testing), and diagnostics (for internal use only).

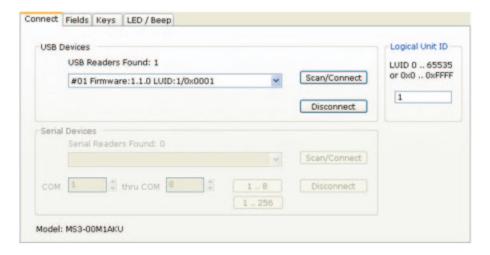
Note: Your pcSwipeConfig version and library versions may differ from those shown in the image.



- The total up-time is the total time that the pcSwipe unit has been powered on without experiencing a "watch dog" reset due to an internal fault. This time may be reset if the computer is rebooted, depending on how the system BIOS affects the USB ports. From pcSwipeConfig, the total up-time has a range of 0 days 00:00:01 to 198 days 20:11:09. From the SDK, the range is between .004 seconds to 17,179,869.184 seconds.
- The counter for the total number of cards read resets to zero after 65,535 reads.

Connect Tab

The Connect tab allows you to scan your system for up to 16 USB readers or one serial reader, and select which reader to configure.



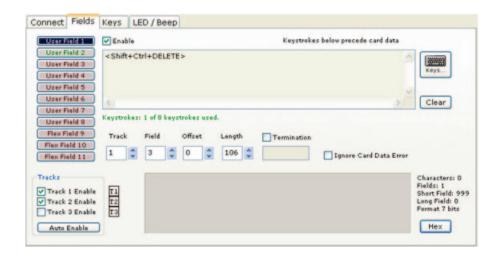
The functions on this tab are described in the following table.

Connect Tab Function	Description
Scan/Connect	Searches for any USB or serial device connected to the workstation and stops when the first serial device is found or when up to 16 USB devices are found. A message states the number of devices connected. Click the device list to connect to a different device. Click Disconnect to connect to a different device.
USB Readers Found	For USB devices only. Displays the number of readers connected to the workstation. Up to 16 different pcSwipe USB readers can be connected to the workstation at one time. The selected reader will beep and the LED will flash when a reader is connected, and every time pcSwipeConfig. communicates with the reader.
Serial Readers Found	For serial devices only. Displays the number of readers connected to the workstation; however, currently only one serial reader can be connected to the workstation at one time. The selected reader will beep and the LED will flash when a reader is connected, and every time pcSwipeConfig communicates with the reader.
Readers list boxes	When a serial reader is connected, the drop-down list box in the Serial Devices section shows the device ID. The list box in the USB Devices section holds IDs for up to 16 connected USB devices, and can be used to select the USB device you want to configure.
Logical Unit ID (LUID) The LUID applies to all devices and is intended to be use a means of determining which reader is sending the data one device is connected, you can attach the devices one assign an LUID to each by entering the specific device's characters into the text box in the LUID section, in either format. The factory default LUID is 0000. We recomme LUIDs to 1 or higher. This allows you to detect if the unit factory defaults. If you are using the SDK, enter the addrattached device here.	
Disconnect	Disconnects the displayed device.
COM thru COM	For serial devices only. Use these fields to set the starting and ending COM port numbers to be searched for when connecting to a serial reader.
18	For serial devices only. Click to check only ports 1 through 8.
1256	For serial devices only. Click to check all ports 1 through 256.

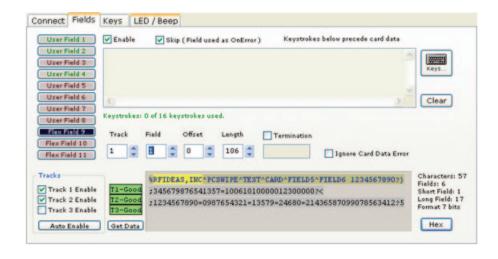
Fields Tab

Use the Fields tab to configure the delimiters that should be sent to the card's data before it is output.

The Fields tab for a USB connection is shown in the following example:



The Fields tab for a serial connection is shown in the following example:

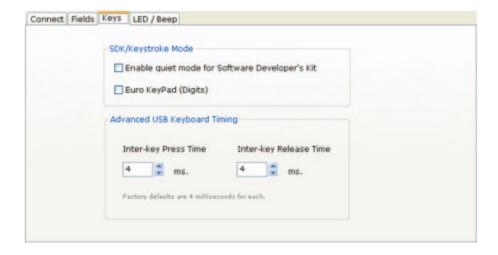


The functions on this tab are described in the following table.

Fields Tab Function	Description	
User Fields 1 - 8	Used to define up to eight output sequences that contain delimiters and/or magnetic track data. The User Fields that are enabled are indicated with a light gray shading on the button and green text in the label. The User Fields that are not enabled are indicated with a darker shading and dark red text in the label.	
Flex Field 9 Used for error handling for track 1 or as an additional star use the Flex Fields exclusively as User Fields, note that the Data Error check box must be selected for all User Fields track 1.		
Flex Field 10	Used for error handling for track 2 or as an additional standard field. To use the Flex Fields exclusively as User Fields, note that the Ignore Card Data Error check box must be selected for all User Fields referencing track 2.	
Flex Field 11	Used for error handling for track 3 or as an additional standard field. To use the Flex Fields exclusively as User Fields, note that the Ignore Card Data Error check box must be selected for all User Fields referencing track 3.	
Enable	When selected, the reader will process this User Field. If this option is not selected, the reader will not process this User Field and pcSwipeConfig will not display any configuration information for the User Field.	
Keystrokes Text Box	Displays the delimiters that will precede the card data. You can type in this box or use the Keys button to enter keystrokes.	
Keys	Displays a dialog box that lets you insert any keyboard key into the text box, such as ENTER, TAB, and SPACE. (See Entering Special Keystrokes)	
Clear	Clears the keystrokes text box.	
Track	Specifies the magnetic stripe track number to be read for this User Field/Flex Field. Zero is off.	
Field	Only displayed when a Track number greater than zero is specified. It's used to select the field that will be read for this User Field/Flex Field. Select from fields 1 through N, based on the number of fields in the selected track. A value of zero specifies the whole track.	
Offset	Only displayed when a Field greater than zero is specified. Use this to select the number of characters to offset from the previous field separator. Zero is the first character.	

Fields Tab Function	Description
Length	Only displayed when a Field greater than zero is specified. Use to specify the length of the card data, in number of characters. You can also use a termination character to indicate the end of the data (see below), with or without a length specified—whichever comes first will terminate the data.
Termination	Only displayed when a Field greater than zero is specified. When selected, you can enter a character in the text box below the option that indicates what character will act as the terminator of the data field. You can use this in combination with Length (see above).
Show Sentinels & Separators	Only displayed when a Field of zero is specified. When selected, sentinels and field separators are displayed as part of the card data. Different track formats have different Start and End sentinels and field separators.
Show LRC Byte in Hex	Only displayed when a Field of zero is specified. When selected, the hex LRC code is displayed as part of the data.
Ignore Card Data Error	When selected, the card data is displayed even if the LRC is incorrect.
Track 1 Enable - Track 3 Enable When a track is enabled, the reader will process all User Field reference that track including error processing. Also, if the reader may beep a an error read via the LED. When a track is disabled, all proces that track is disabled. No errors will be reported for that track User Fields/Flex Fields that reference that track will not be out can be useful when scanning cards known to contain only one tracks, such as credit cards.	
Auto Enable	Automatically scans through your configured User Fields to determine the Track Enable settings, and only enables tracks that are specified in the field settings.
Card Data Preview Area	The dark gray text area to the right of the Tracks box displays card data as it is swiped, color-coded to indicate the currently selected User Field configuration. This can be used for testing as you configure fields.
Нех	Click to view the data in the preview area in hexadecimal format. Click again to display the data as characters.
Get Data	For serial devices only. When connected to a serial reader, after presenting card to the reader, click to display the card data in the preview area.

Use the Keys tab to enable or disable the SDK/keyboard and to set timing values

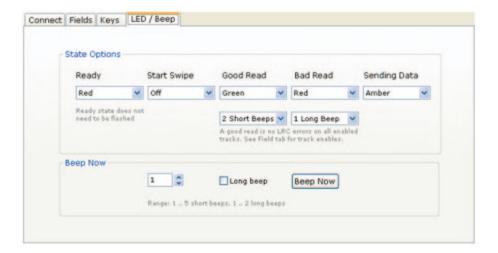


The functions on this tab are described in the following table.

Keys Tab Function	Description			
Enable quiet mode for Software Developer's Kit	If you are using the SDK, you can select this option to stop the device from sending card data as keystrokes or ASCII characters. When this option is not selected, the pcSwipe reader emulates a keyboard. Note that an SDK-only reader cannot be configured to disable quite mode (i.e., when this box unchecked). If you try to flash an SDK-only reader with this box unchecked, the reader will automatically re-enable quiet mode. This will be reflected by this box being checked again afterwards.			
Euro KeyPad (Digits)	This option allows you to handle the differences associated with European keyboards. Select this option to use the keypad for 0–9. When this option is not selected, the program assumes you are using the number keys 0–9 above the QWERTY keyboard.			
Inter-key Press Time	If you need to specify a key press time, enter the length of time the key is held down (in milliseconds) in the Inter-key Press Time box. The minimum and default value is 4, which works fine for most cases. The maximum value is 1,020.			
	Note: If this time is greater than the "Key repeat delay period" setting on your system, then the key will start to auto-repeat and each character output will be repeated multiple times.			
Inter-key Release Time	If you need to specify a key release time, enter the length of time (in milliseconds) between the time the key is released and the next key is pressed. The minimum and default value is 4, which works fine for most cases. The maximum value is 1,020.			

LED / Beep Tab

The LED / Beep tab provides options to configure a reader's LED light colors and audible beeps.



(See **Configuring LED and Beeps** for more information about these options).

Tips and Troubleshooting

7

Troubleshooting

If a reader is not working properly, perform the following steps to troubleshoot the device:

- 1. Check to make sure the device is plugged into the USB or serial port. When the workstation is on and no card is being read, the LED lights red. A valid magnetic stripe card causes the LED to light in green. When a USB device is being enumerated, the LED flashes amber.
- 2. Make sure the port and workstation connector are compatible.
- 3. For serial readers:
 - a. Make sure that another COM port is not using the same port as the serial reader.
 - b. Make sure that the appropriate power pin/connector has correct voltage.
- 4. If the device still does not work:
 - a. Unplug the reader.
 - b. For USB readers, remove the General USB Device hardware from the workstation. On Windows, this is performed through the Device Manager.
 - c. Reboot the workstation.
 - d. After the workstation reboots, re-attach the device. For USB readers, the operating system should re-install the driver automatically.

If the device is not reading cards properly:

- 1. Try changing the **Inter-key Release Time** on the **Keys** tab to 1000. This will slow down the device's processing.
- 2. Open a text editor such as Notepad or Microsoft Word and swipe a card. Examine the displayed card data to see the actions of any non-printable symbols. This may help determine the problem.
- 3. If the device still does not read the card(s), contact the card manufacturer/vendor to verify that the card type is compatible with the device model.

Standard 26 Bit Format Structure

On a standard magnetic card, data is allocated into three tracks. A magnetic stripe card may have any of these tracks, or a combination of these tracks.

Track 1

Track 1 was the first track standardized. It was developed by the International Air Transportation Association (IATA) and is still reserved for their use. It is 210 bpi with room for 79 7-bit characters.

This track is also used by most credit/debit/ATM cards and contains the information on track 2 plus additional information (such as the owner's name).

This track is also used by the AAMVA.

Track 1 is encoded with a 7-bit scheme (six data bits plus one parity bit) that is based on ASCII but there are no "control" characters. The seventh bit is an odd parity bit on each byte.

Track 2

Track 2 was developed by the American Bankers Association (ABA) for online financial transactions. It is 75 bpi with room for 40 5-bit numeric characters.

Track 2 is encoded with a 5-bit scheme (four data bits plus one parity bit.) To convert this data into ASCII, add 0x30 to each byte.

Track 3

Track 3 is also used by the AAMVA as well as for financial transactions, the difference being its read/write ability. This track is often used for magnetic access cards (parking lots, health clubs, etc.) with non-ISO 7811 standard data. It is 210 bpi with room for 107 numeric digits.

Track 3 is used to store the enciphered PIN, country code, currency units, amount authorized, subsidiary account information, and other account restrictions. Track 3 has the same properties as track 1 (start and end sentinels and an LRC byte), except that there is no standard for the data content or format.

Track 3 is not currently used by any national bank card issuer. In those rare systems where the PIN is stored on the card, this is the track where it is stored.

Use the pcProx Device for Password Security

Several companies have adopted a policy that requires users to change their password after a certain number of days to increase security. The PIN is the portion of the password the user changes every x number of days.

To help your organization adhere to this policy, it is possible, with certain limitations, to use a magnetic stripe card as a password for an application or operating system logon. The unique card data can contain the username or the entire password. You can use a portion of the password for two-factor authentication. You must have a special magnetic stripe encoder to create the appropriate data on the card.

You can configure the device to allow operation under either a one- or two-factor authentication system.

One-Factor

In a one-factor system, the user simply scans the ID card. You can configure the device to add any required keystrokes before or after the data (i.e., TAB, ENTER, etc.).

Two-Factor

A two-factor authentication system is made up of:

- Card ID data
- Personal information

The two-factor approach is especially useful when insisting on password construction rules or periodic changing of passwords.

In a two-factor system, the user can enter the PIN either before or after the card data. If the user adds the PIN before the card data, the device can be configured to append the ENTER keystroke.

Configuration Examples for pcSwipe

You can configure a pcSwipe device to enter a password, log on to a system, or unlock a workstation.

For example, to use a reader as a password device, change the password on the workstation to match the user's password so that when the user swipes the card, the input is captured into the log-on dialog box. This operation is performed differently for each operating system and application. Refer to your operating system's documentation for details. On Windows, you can do this with the following steps:

- 1. Enter the old password.
- 2. With the cursor in the **New Password** field, scan the ID card to enter the new password and press ENTER, then repeat the above step to enter the new password into the **Confirm Password** field.

Alternately, if the new password is made up of the card data and a user-supplied PIN, scan the card and type the PIN in both the **New Password** and **Confirm Password** fields.

- 3. If the pcSwipe device is configured to append the ENTER keystroke:
 - a. Reconfigure the device for this Change Password operation to deselect the ENTER keystroke.
 - b. Once the password change is flashed to memory, add the ENTER keystroke.
- 4. Change the workstation log-on password. This operation is performed differently for each operating system and application. Refer to your operating system's documentation for details.

The process is similar if you need to use a reader as a log-on device or to unlock a workstation.

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Other Products & Accessories



Software Developer's Kit
Allows independent
developer's to use their
application to read proximity
access badge Read ID data
of more than 1 billion cards
in the field



PVC Label Proximity CardCredit card size with paper release liner, 500 cards per box



Complete selection of various manufacturers proximity cards, labels and key fobs. Marked with data code and ID number, available in several Wiegand formats



AIR ID Read/Write
Contactless SDK
Reads and writes directly to the smart cards



AIR ID Writer and Playback
Desktop read-only for
iCLASS and NXP and smart
cards



AIR ID Playback Starter Kit Plays back card sector data in ASCII or keystrokes



pcProx SonarPresence detector configured as a keyboard



PS/2 to USB Power TapPowers a USB RF IDeas device from a PS/2 port



Mounting BracketsFurther adjust the standard mounting of the device angle

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