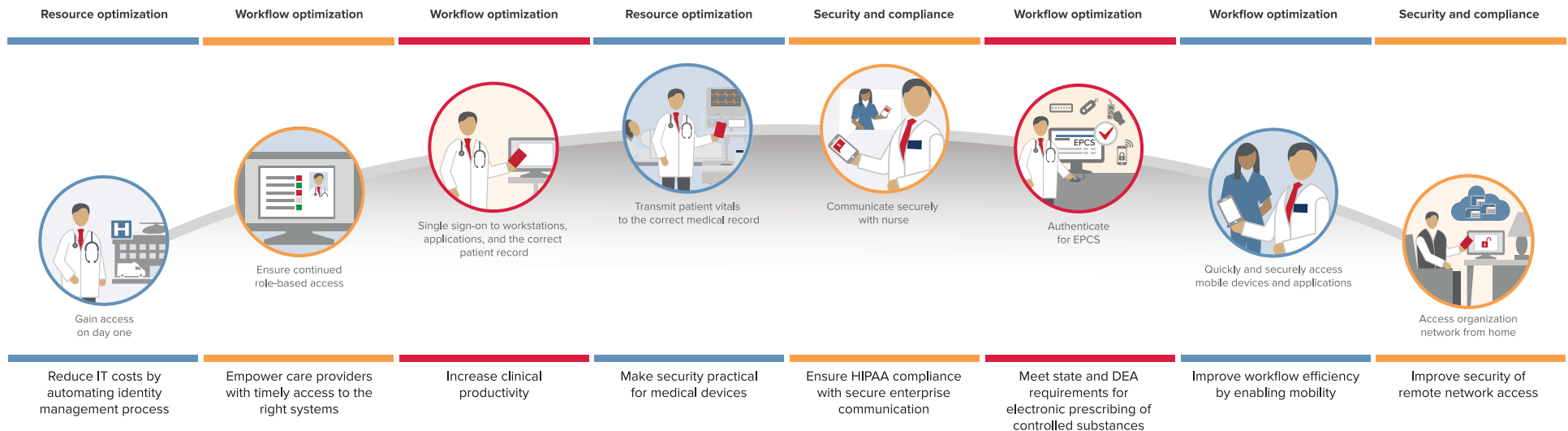




Imprivata enables healthcare securely by establishing trust between people, technology, and information



The initial phase of healthcare's digital transition focused on optimizing clinical workflows within the traditional hospital setting. Organizations gave providers a centralized EHR system to access patient information and document care, which has allowed them to make informed decisions about next steps in a patient's care delivery process.

But as healthcare continues to transform, and as new technology is introduced, digitization is no longer restricted to centralized workflows within the hospital.

Patient care is expanding beyond the four walls of the hospital. New stakeholders are contributing to the delivery of care, and the number of different endpoint devices within the healthcare ecosystem continues to grow.

For providers to deliver quality patient care, trust must be established across this increasingly complex network of people, technology, and information. Without trust, information is unreliable and therefore not useful. Duplicate records get created, tests are re-ordered, and there is limited sharing of information. The focus shifts away from patients, resulting in inefficiencies, errors, and lower-quality care.

That's where Imprivata comes in.

Imprivata establishes trust across the people, devices, applications, data, and clinical workflows contributing to the delivery of patient care. When this trust is established, providers have the freedom to leverage the technologies and information they need to streamline clinical workflows and deliver efficient, high-quality care in an increasingly decentralized healthcare environment.

Imprivata establishes trust across the healthcare delivery network by delivering comprehensive, purpose-built solutions for positive identity, ubiquitous access, and multifactor authentication.

Imprivata technologies help care providers trust that the medical records and information being accessed are accurately associated with the correct, established patient identity, and that clinicians access only those records and applications for which they have permissions.

Imprivata also helps organizations provide trusted, ubiquitous access to patient data and applications in a wider variety of formats, including shared workstations, interconnected medical devices, cloud applications, and mobile devices.

Imprivata enables efficient but secure multifactor authentication to support increasing compliance and security requirements for strong authentication.

And, Imprivata helps customers strike the necessary balance between security and clinical workflow efficiency across the evolving technology landscape. That balance gives more time back to care providers, secures patient information and other sensitive data, ensures compliance, and improves patient safety.

The result is a better patient experience and higher-quality care.

Founded:
2002

Users:
Over 6M
users across
45 countries

Customers:
Over 1,900
healthcare customers
worldwide

Patents:
32
issued to date





Identity governance

Securing access to protected health information is one of the most critical issues facing healthcare organizations today. Security incidents can disrupt patient care while failure to comply with HIPAA privacy and security regulations can result in financial and criminal penalties.

The Imprivata identity governance solution is the only integrated IAM offering with precise role-based access controls and automated provisioning and de-provisioning. The solution provides all of the user and behavioral data and workflow automation needed to support governance, risk management, and compliance initiatives.



Single sign-on

Care providers regularly use eight or more applications, each with separate and unique username and password combinations. Security best practices require those passwords be unique, strong, and frequently changed. In the absence of a single sign-on solution, it's no wonder care providers write passwords down, stick them to the monitor, or just forget them.

The Imprivata enterprise single sign-on platform addresses access challenges by significantly reducing clicks and eliminating the need to remember or enter application usernames and passwords with the tap of a badge or by walking up to their workstation. Proven in healthcare environments around the world, the platform can be used with EHRs and other native and web-based clinical applications, saving care providers 45 minutes every shift, improving satisfaction levels, and driving EHR adoption.



Virtual desktop access

Manual logins at each location in a facility disrupt workflows and hinder efficiency. Yet security and privacy requirements around patient data mandate that effective user authentication processes cover all types of access, including virtual.

The Imprivata virtual desktop access solution provides fast access to virtual desktops that 'follow' care providers as they move around a hospital, maintaining the state of their systems and applications as they change locations and devices.



Positive patient identification

Legacy patient identification processes that rely on photo IDs, oral demographic data, or Social Security Numbers can cause patient identification errors. Identification errors are time-consuming and costly to correct and can cause delayed or denied claims. Studies show that 10% of patients are misidentified during health record searches and that 9% of misidentification events analyzed led to harm.

Imprivata offers the leading positive patient identification platform that improves patient safety and financial outcomes through biometric identification, medical record clean-up, improved patient matching, and workflow optimization.



Medical device access

Interconnected medical devices are playing an increasingly valuable role in the delivery of patient care, enabling data to be captured, aggregated, transmitted, and analyzed in real time. For example, patient monitoring devices used to capture and facilitate the electronic exchange of vitals to a patient's medical record can become a potential point of exposure for PHI.

The Imprivata authentication platform addresses this challenge by enabling fast, convenient authentication. For medical devices already requiring user authentication, the Imprivata solution improves efficiency by replacing the cumbersome manual entry of usernames and passwords with fast, automated authentication through the simple tap of a badge.



Secure messaging

When providing patient care, every minute counts. Care providers struggle with outdated communication technologies, like pagers, and lack the tools necessary to collaborate on patient care across multiple providers and locations.

The Imprivata secure communications platform streamlines care coordination by allowing physicians, nurses, and patients to connect, communicate, and collaborate securely from any workstation or mobile device.





Authentication for EPCS

Electronically prescribing controlled substances is essential to care delivery, but security requirements, regulatory compliance, and traditional authentication technologies often create barriers that cause inefficiency and disrupt clinical workflows.

Imprivata offers a comprehensive identity and multifactor authentication platform that enables fast, secure authentication workflows across the healthcare enterprise. Imprivata offers the broadest and most flexible range of authentication options to eliminate the barriers to transacting patient information that traditional authentication technologies cause.



Authentication for clinical workflows

To deliver safe, effective, and compliant patient care, providers are often required to authenticate clinical transactions such as medication ordering and witnessing medication wasting, among others. However, adding a layer of security introduces potential inefficiencies that can frustrate providers and impede patient care.

The Imprivata authentication platform transforms these authentication workflows by replacing passwords with fast, convenient methods of authentication. The solution also integrates with leading EHRs and other clinical applications to give providers a seamless, in-process authentication experience that creates a robust audit trail for all.



Mobile device access

Care providers are becoming increasingly mobile, moving throughout the hospital as they care for patients. To keep up with this shift, organizations bring new technologies to the bedside, and the use of mobile devices continues to grow. But to protect PHI and other sensitive data, organizations must implement security measures on these devices.

The Imprivata mobile device access solution addresses this challenge by removing the need to manually enter usernames and passwords, enabling fast, secure access to mobile devices and applications.



Authentication for remote access

Healthcare continues to be victimized by large-scale, high-profile data breaches, and hackers are employing highly targeted, sophisticated, social engineering techniques to gain access to patient records and other sensitive data.

The Imprivata multifactor authentication solution offers secure, convenient, and ubiquitous authentication that is purpose-built to meet the critical security and workflow challenges of today's healthcare enterprise.





Imprivata customer experience

We are dedicated to providing a signature customer experience. Our customers thrive, grow, and succeed throughout their adoption lifecycle thanks to proven methodologies, broad professional services, and excellent customer support. From workflow analysis and implementations to platform upgrades and role-specific training, we always place our customers first.

Our customers include some of the world's most prestigious healthcare organizations, ranging from large Accountable Care Organizations and National Health Trusts, to small ambulatory care facilities and walk-in clinics. More than 6 million users at over 1,900 healthcare organizations in 45 countries rely on our solutions to improve balancing strong security with user convenience.

From workflow analysis and implementations to platform upgrades and role-specific training, we always place our customers first.

Imprivata partners

We actively maintain and expand a strategic partnership ecosystem that delivers multiple integrated services.

Clinical access and patient identification

Allscripts, Cerner, ChipSoft, CTS, DSS, Epic, FDB, Forward Advantage, GE, Healthland, Hospedia, IMT, InterSystems, JAC, Lincor, McKesson, Medhost, Meditech, NextGen, PatientWorks, Siemens, Vecna, and Zenig

Virtualized application and desktop delivery

Citrix, HP, IGEL, Lenovo, LG, Plus, Praim, Samsung, SecMaker, Stratodesk, Teradici, VMware, and 10zig

Medical devices

Alphatron, Howard Medical, Philips, Qualcomm Life, and Welch Allyn

Clinical mobility and communication

Connexall, Honeywell, Kronos, MobileIron, Spectralink, Summit Healthcare, and Zebra

Imprivata enables healthcare
securely by establishing trust
between people, technology,
and information



Offices in:

Lexington, MA USA
Uxbridge, UK
Melbourne, Australia

**For further information
please contact us at:**

1 781 674 2700
or visit us online at
www.imprivata.com